

CINTAS CASE STUDY

A Business Products & Services Company Adopts TPC Online & Virtual Instructor-Led Online Electrical Safety Training to Proactively Prevent Safety Violations



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Learn how a business products and services company engaged TPC to proactively address electrical safety training for their dispersed workforce with a consistent on-demand solution delivered through a single-source LMS.



BACKGROUND

A business products and services company headquartered in Cincinnati, Ohio, operates 500+ facilities in North America, including five manufacturing facilities and eleven distribution centers. The company provides essential products and services to keep facilities clean, well-stocked, and safe while protecting its customers and employees.

Faced with an OSHA violation, the business products and services company needed a quick, efficient, and comprehensive safety training program to proactively prevent future injuries and additional violations. They contacted TPC to address their time-sensitive safety and compliance training needs.

THE CHALLENGE

The business products and services company needed to train their dispersed employees quickly and affordably to avoid long-term safety issues while proactively preventing future injuries and violations. There were several opportunities for improvement, including:

- Employees Lack of Foundational Knowledge:** New employees joining the company consistently lacked fundamental electrical and safety understanding and knowledge needed to prevent injury and potential violations.
- Omission of Essential Safety Training:** The company had no established safety training program for new and veteran employees.
- Absence of a Centralized Training Program:** With a dispersed workforce and no centralized training programs or facilities, safety training requirements and expectations were non-existent.
- Challenges in Scheduling & Downtime:** Scheduling of group training yielded service and product delivery slowdowns accrued from employee downtime.



99 out of 100 training participants answered a survey stating that the simulation training program helped them understand their job better, was educational, and provided real-world scenarios.

THE TPC SOLUTION

With safety paramount, TPC responded swiftly to the company's needs. They made recommendations from their extensive simple-to-use solutions that help companies maintain efficient and steady work performance while keeping compliant through tracking employee training and certifications. TPC suggested the following:

- **TPC's Online Content Library:** By selecting electrical safety and technical classes from TPC's 1000+ hour course library, the online and easy to access training courses targeted skill gaps while addressing specialized needs for a subset of technicians at each facility. The affordable course delivery model could be accessed on an as-needed basis, either at work or home with a computer or tablet, limiting employee downtime.
- **Virtual Instructor-Led Online Training:** With more than 300 employees from across the United States requiring training right away, traveling to a central location was cost-prohibitive and detrimental to the company's customers. By adopting TPC's Virtual Instructor-Led Online Training, many employees could be trained simultaneously, even from different locations.
- **TPC Online with FUSION:** FUSION is a central cloud-based location used to administer, track, report, and assess training, performance, and compliance needs. By using the cloud-based, user-friendly company-branded LMS, all aspects of a training program are simplified.



THE PROOF

When the business products and services company implemented TPC's Online and Virtual Instructor-Led Online safety training, they successfully educated more than 300 employees over six weeks. Even more impressive than the speedy turnaround from inquiry to implementation, the company experienced zero electrical safety incidents post-training.

Now that the company has access to TPC's technical and safety training library, they preserve the safety of their employees, customers, and the integrity of their company. Additionally, because of the quality of TPC's programming, ease of tracking, and simplified coursework administration, the business products and services company transitioned from a facility-based training system to a centralized corporate training model. As a result, the company experienced reduced pricing, streamlined training logistics, and more defined decision making structure while maintaining safety and compliance for all stakeholders.

TPC customers all have one asset in common: Their people.

Partnering together, we help organizations realize the full potential of their workforce. It's not just about empowering and fostering a thriving loyal workforce. When employees grow and succeed, organizations do too.

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